<u>IN THE SPECIFICATION</u>

Please insert the following replacement paragraph marked up to show changed made to the immediate prior version for the paragraph beginning at page 16, line 10, as follows:

--Figure 4 shows an example of an exception handling solution using the LCT methodology of the present invention. Whereas the LCT methodology is seen in a scenario where buyers are seeking suppliers, the same methodology can be <u>used</u> sued within a multiple-partner business relationship to locate-collaborate-transact to other processes that are related to doing business between a buyer and supplier. In this example, party A 401 has received a defective shipment from supplier Party B 402 and they need to both work on exception handling issues related to their original transaction. Party C is a private eHub with transaction enabled call center agents within the organization of <u>Party B</u> [[Party A]]. Party D 404 is an intermediary "public" eMarketplace exchange.--